

## Völker Limited Warranty

Völker Products manufactured by Völker AG are warranted to the original user to be free of defects in material and workmanship for a period of two (2) years commencing from the date of shipment from Völker. Völker warrants to the original purchaser that the aluminum extrusions on its beds will be free from structural defect for a period of ten (10) years. Völker offers a two (2) year warranty on all mechanical components for beds, over-bed tables, case goods, wardrobes, and side rails. Upholstery (vinyl's, fabrics, and/or laminates) is not covered under this warranty.

Völker's obligation is expressly limited to supplying replacement parts for Völker products, or replacing Völker products at Völker's option. This warranty is void if the product is not assembled and used according to instructions provided with the product or if the product is used improperly or altered. Völker will not assume labor charges for unauthorized field repairs. This warranty does not apply to product failure resulting from abuse, accident, negligence, or if reasonable and necessary maintenance has not been performed. The decision as to whether replacement parts or repairs are covered by warranty shall be made solely by Völker.

EXCEPT AS EXPRESSLY PROVIDED HEREIN, VÖLKER HEALTH CARE FURNISHINGS MAKES NO IMPLIED WARRANTIES, INCLUDING ANY WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PURPOSE. THE BUYER IS SOLELY RESPONSIBLE FOR DETERMINING THE SUITABILITY OF THIS PRODUCT FOR ANY PARTICULAR PURPOSE; VÖLKER IS NOT RESPONSIBLE FOR THE SELECTION OR FURNISHING OF GOODS SUITABLE FOR ANY PARTICULAR BUYER OR USE. THIS WARRANTY IS EXPRESSLY LIMITED TO PROVIDING REPLACEMENT PARTS OR REPAIRS FOR PRODUCTS MANUFACTURED BY VÖLKER. VÖLKER IS NOT LIABLE FOR ANY CONSEQUENTIAL DAMAGES.

This warranty gives you specific legal rights, which vary from state to state.

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

In order to request replacement parts or arrange for returns, contact: Hertz Supply Co., Inc.  
800-321-4240

In the event of a defect in materials or workmanship covered by this Völker warranty, Völker will, at its option, repair or replace the product provided the product is returned to Völker, Inc., freight prepaid. Prior authorization for return must be obtained and customer must adhere to the Völker Freight Receiving and Product Return Policy. Product returns must receive prior approval from the Technical Service Department. The Technical Service Department will

provide you with a return authorization form; be certain to attach or include this form with the returned product.